



The Cambridge Dental Hub



Love Your Smile 1 Brooke House, Kingsley Walk, Newmarket Road, Cambridge CB5 8TJ Love Your Smile

01223 363277 Reception@cambridgedentalcare.co.uk www.cambridgedentalhub.com

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|---------------------|---|--|
| Dr David Gilmartin | Dr Jaime De Castro Torres, SI Dental Implants | Dr Alvaro De Castro Torres, SI Dental Implants & Endodontics |
| Dr Kamilah Makda | Dr Jonathan Harper, PLT Endodontics | Dr Konstantinos Tzamalass, Specialist Orthodontist |
| Dr Jane Kotik | Dr Aron Dombi, SI Cosmetic Dentistry | Dr Gulelala Azhar, SI Restorative & Cosmetic Dentistry |
| Dr Ivo Zdravkov | Dr Giovanni Marras, PLT Periodontics | Dr Ezgi Cilingir, PLT Dental Implants & Periodontics |
| Dr Andrei Jurca | Miss Sam Singleton, Practice Manager | Dr Monica Cueva Moya, SI Periodontics & Cosmetic Dentistry |
| Dr Marcus Gilmartin | Dr Etienne Deysel, Sedationist | Dr Iyad Abou-Rabii, PLT Dental Implants & Oral Surgery |
| Dr Seung Dae Lee | Dr Elisabet Cortes, SI Dental Implants | Dr Teodora Dimitrova, SI Invisalign and Cosmetic Dentistry |
| Dr Anna Senra Basto | Mrs. Nur Gilmartin, Dental Hygienist | Dr Lorenzo Valero, SI Endodontics & Cosmetic Dentistry |
| Miss Sophie Milburn | Mr. Kelvin Onyinah, Dental Hygienist | Dr Aurela Doru, Specialist Orthodontist |

Practice Information Leaflet

(Last updated (27/03/2018))

We take this opportunity to welcome all new and existing patients to our practice. We aim to provide a friendly service for everyone with up to date treatments in a modern practice, utilising the latest equipment and techniques.

This leaflet is here to tell you all about our practice. We have a full range of leaflets, and other information in a range of media formats that explain treatment options and clinical procedures.

If you have any further questions, please do not hesitate to speak to our receptionists who will be able to assist you.

Hygienists

Dentists

| | | |
|-----------------------------------|-------------------------|-------------------------|
| Monday to Friday | 7.30am to 7.30pm | 7.30am to 7.30pm |
| Saturday | 7.30am to 5.30pm | 7.30am to 5.30pm |
| Sunday & Bank Holidays | By appointment | 9.00am to 5.30pm |

Emergency service Available 24 Hours David's Mobile 07973 227415 (24 hours 7 days a week)

Quality Assurance

As part of our Quality Assurance Programme we welcome comments and suggestions from patients. We aim to engage our patients at every stage of their dental care so if you have any concerns regarding any aspect of our service please discuss it with any member of staff concerned as soon as possible.

Patient Confidentiality We take patient confidentiality extremely seriously and all personal information is treated in the strictest confidence. Only members of staff have access to patient information and we have a strict confidentiality policy. To see a copy of this policy, please ask at reception

Latest News

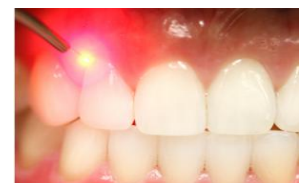
We have just acquired the very latest in Dental Microscopes. This allows the clinician to see even the smallest cracks and defects. We have also invested in the very latest Dental Laser. This means **PAIN FREE LASER DENTISTRY** is now available for our patients. This is part of our continuing commitment to **INVEST IN OUR PRACTICE FOR OUR PATIENTS.**

Cross Infection Control Standards.

We have a new **Purpose Built & Dedicated Decontamination Facility.** All our staff receives the highest standard of training. Our CQC inspection stated we were compliant in all the required standards. We use the latest Vacuum Autoclaves and are "Single Use" wherever possible. All our members of staff are trained to the highest standard.

Accessibility

We have a very positive Accessibility policy and our practice has been designed to increase access and make our practice available to everybody, especially patients with disabilities, and make sure it meets their needs. We have ground floor access, easy parking outside and a **Disabled Friendly Toilet.** We have policies, available for patients to read, which relate to disability, ethnic diversity and equality issues and we welcome any feedback from patients. If you have any disability that you think we need to know about then you can, if you wish, give us a call before your appointment and we will do our best to put suitable arrangements in place for you.



Clinical Standards

Our surgeries are new and incorporate the latest ideas for providing the highest standards of care in an ultra clean and safe environment. We passed our recent CQC Inspection with 5/5 green ticks.

All our dentists, dental Hygienists and dental nurses are committed to Continuous Professional Development.

General Dental/Medical Council Registered Staff Members:

| Name Date of Qualification | Type of Registration | GDC/GMC Number | Name Date of Qualification | Type of Registration | GDC/GMC Number |
|-------------------------------|-------------------------|-------------------|---------------------------------|-------------------------|-------------------|
| Dr David Gilmartin 1979 | Dentist | 53507 | Dr Jaime De Castro Torres 2011 | Dentist | 218178 |
| Mrs Nur Gilmartin 2000 | Hygienist | 5631 | Dr Monica Cueva Moya 2011 | Dentist | 218518 |
| Dr Gulelala Azhar 2014 | Dentist | 250175 | Dr Alvaro De Castro Torres 2013 | Dentist | 247015 |
| Dr Ezgi Cilingir 2005 | Dentist | 262933 | Dr Konstantinos Tzamalass 1997 | Orthodontist | 104523 |
| Dr Jane Kotik 2008 | Dentist | 190495 | Dr Elisabet Cortes, 2009 | Dentist | 183565 |
| Dr Kamala Makda 2016 | Dentist | 266827 | Dr Ivo Zdravkov 2015 | Dentist | 261381 |
| Dr Giovanni Marras 2013 | Dentist | 253205 | Dr Jonathan Harper 2013 | Dentist | 245218 |
| Miss Jie JC Wang 2014 | Dental Nurse | 250405 | Miss Samantha Singleton 2011 | Dental Nurse | 213833 |
| Dr Andrei Jurca 2005 | Dentist | 241301 | Mrs Jeeta Langbuhang 2012 | Dental Nurse | 223771 |
| Mrs Aatiqa Khan 2015 | Dental Nurse | 255538 | Miss Kora Draper-Godfrey 2017 | Dental Nurse | 273192 |
| Dr Veronica Fratila 2013 | Dentist | 260848 | Mrs Artana Tamaviciute 2011 | Dental Nurse | 244853 |
| Mr. Kelvin Onyinah 2017 | Hygienist | 271754 | Mr. Jamie JJ Amphlett 2016 | Dental Nurse | 275537 |
| Dr Etienne Deyssel 1989 | Medical | 4562333 | Dr Seung Dae Lee 2016 | Medical | 7525007 |
| Dr Aurela Doru 2006 | Orthodontist | 262409 | Dr Marcus Gilmartin 2016 | Medical | 7526967 |
| Miss Tori Secker 2017 | Dental Nurse | TBC | Mr Rhyann Peters 2018 | Dental Nurse | TBC |

Clinical Assistants, Practice Receptionists & Nursing Assistants:

Making an Appointment

Simply ring or email and we will be very happy to make a suitable appointment. We offer a very comprehensive

Emergency Dental Service which is available 24/7 on 07973 227415.

Clinical Assistants, Practice Receptionists & Nursing Assistants:

Chenga, Olji, Vinnie, Rasha, Mandy, Keri, Kim, Shopna, Filipa, Annabel, Jonathan, Alex, Emma, and Connor.

Easy Car Parking

Patients may use the car park across the road which is usually has lots of available spaces.

X-rays and Radiation Protection

We use low dosage digital x-rays including the latest Digital CT X-Ray Scanner. We offer X-Ray copies by email on request. This means patients have a copy and it reduces the need to take new x-rays, and thus the radiation exposure is reduced.

Complaints Procedure

We have a written policy available at reception. Our complaints lead is Miss Sam Singleton. We welcome comments about our service as we see feedback as an essential tool to help us improve our service and care we offer our patients.

Range of treatments

We offer a full range of treatments, including Regular Dental Care, Gum Treatments, Sedation, Implants, a full range of Cosmetic Dentistry Orthodontics, as well as easy access to Specialist Dental Care.

We now offer a **"Same Day Crown Service"**. Our Cerec Machine enables us to provide patients with treatments that are finished within 2 hours.

Costs and Payment Methods

After your teeth have been examined you will be given an estimate of charges, and the treatment plan will then be discussed. Payment for treatment provided is required at the end of each visit.

We offer a **Range of Credit Payment Options** including **12 months Interest Free Credit** (subject to Status).

Example of Patient Charges (Private)

| | | | |
|--------------------------------------|---------|---|----------|
| Examination | £25.00 | Same Day Ceramic Crowns starts at | £395.00 |
| Intra Oral (small) Radiographs | £9.00 | Single Dental Implants (Including Restoration) start at | £1850.00 |
| Extra Oral (Large) Radiographs | £25.00 | Tooth Whitening starts at | £225.00 |
| Fillings start at | £95.00 | Simple Scale & Polish by Hygienist every 3 months | £35.00 |
| Veneers start at | £395.00 | Hygienist Spring Clean including Jet Wash | £60.00 |
| Extractions start at | £95.00 | Bridges (per unit) start at | £600.00 |
| Dentures start at | £550.00 | Sedation Per Hour | £300.00 |
| Consultation Specialist Orthodontist | £65.00 | Consultation Specialist Periodontist (1 Hour) | £155.00 |

All patients receive a **Written Itemized Treatment Plan** for each course of treatment.