



The Hub Dental Practice  
780 South Fifth Street, Central Milton Keynes MK9 2FX  
775 Witan Gate, Central Milton Keynes MK9 2FW



Dr David Gilmartin  
Dr Kamilah Makda  
Dr Jane Kotik  
Dr Ivo Zdravkov  
Dr Andrei Jurca  
Dr Marcus Gilmartin  
Dr Seung Dae Lee  
Dr Anna Senra Basto  
Miss Sophie Milburn

Dr Jaime De Castro Torres, SI Dental Implants  
Dr Jonathan Harper, PLT Endodontics  
Dr Aron Dombi, SI Cosmetic Dentistry  
Dr Giovanni Marras, PLT Periodontics  
Miss Sam Singleton, Practice Manager  
Dr Etienne Deyssel, Sedationist  
Dr Elisabet Cortes, SI Dental Implants  
Mrs. Nur Gilmartin, Dental Hygienist  
Mr. Kelvin Onyinah, Dental Hygienist

Dr Alvaro De Castro Torres, SI Dental Implants & Endodontics  
Dr Konstantinos Tzamalass, Specialist Orthodontist  
Dr Gulelala Azhar, SI Restorative & Cosmetic Dentistry  
Dr Ezgi Cilingir, PLT Dental Implants & Periodontics  
Dr Monica Cueva Moya, SI Periodontics & Cosmetic Dentistry  
Dr Iyad Abou-Rabii, PLT Dental Implants & Oral Surgery  
Dr Teodora Dimitrova, SI Invisalign and Cosmetic Dentistry  
Dr Lorenzo Valero, SI Endodontics & Cosmetic Dentistry  
Dr Aurela Doru, Specialist Orthodontist

## Practice Information Leaflet

Last updated 13/03/2018

**We take this opportunity to welcome all new and existing patients to our practice.** We aim to provide a friendly service for everyone with up to date treatments in a modern practice, utilising the latest equipment and techniques.

This leaflet is here to tell you all about our practice. We have a full range of leaflets, and other information in a range of media formats that explain treatment options and clinical procedures.

If you have any further questions, please speak to our receptionists who will be able to assist you.

	<u>Hygienists</u>	<u>Dentists</u>
Monday to Friday	7.30am to 7.30pm	7.30am to 7.30pm
Saturday	7.30am to 5.30pm	7.30am to 5.30pm
Sunday & Bank Holidays	By appointment	9.00am to 5.30pm
Emergency Dental Service	Available 24 hours a Day	7 Days a week

### Quality Assurance

As part of our Quality Assurance Programme we welcome comments and suggestions from patients. We aim to engage our patients at every stage of their dental care so if you have any concerns regarding any aspect of our service please discuss it with any member of staff concerned as soon as possible.

### Latest News

We have now opened our new practice at the Hub. This is to meet the increasing demand of patients for high quality affordable dental care. We will be open 7 days a week at both practices, with early and late appointments. Our new practice at the Hub is ultra modern with 8 fully equipped surgeries including a dedicated suite for implant and Periodontal Surgery and 2 Hygienist surgeries. This allows us to comply with the very highest international standards.

We have just acquired the very latest in Dental Microscopes. This allows the clinician to see even the smallest cracks and defects. We have also invested in the very latest Dental Lasers. This means PAIN FREE LASER DENTISTRY is now available for our patients. This is part of our continuing commitment to INVEST IN OUR PRACTICE FOR OUR PATIENTS.

### Cross Infection Control Standards.

We have a new Purpose Built & Dedicated Decontamination Facility in each practice. Our CQC inspection stated we were compliant in all the required standards. We use the latest Autoclaves and are "Single Use" wherever possible. All our staff members are trained to the highest standard and are regularly independently audited.

### Accessibility

We have a very positive Accessibility policy and our practice has been designed to increase access and make our practice available to everybody, especially patients with disabilities, and make sure it meets their needs. We have ground floor access, easy parking outside and a Disabled Friendly Toilet.

We have policies, available for patients to read, which relate to disability, ethnic diversity and equality issues and we welcome any feedback from patients.

If you have any disability that you think we need to know about then you can, if you wish, give us a call before your appointment and we will do our best to put suitable arrangements in place for you.

### Specialist and General Dentistry

We offer a full range of Specialist and general Dental Treatments 7 days a week 365 days a year!!

One of the advantages of attending a large multidisciplinary dental practice is that you get easy access to dentists with particular expertise in various types of dental treatments

### Clinical Standards

Our surgeries are new and incorporate the latest ideas for providing the highest standards of care in an ultra clean and safe environment. We passed our recent CQC Inspection with 5/5 green ticks.

All our dentists, dental hygienists/ therapists and dental nurses are committed to Continuous Professional Development.



## Clinical Standards

### General Dental/Medical Council Registered Staff Members:

Name	Date of Qualification	Type of Registration	GDC/GMC Number	Name	Date of Qualification	Type of Registration	GDC/GMC Number
Dr David Gilmartin	1979	Dentist	53507	Dr Jaime De Castro Torres	2011	Dentist	218178
Mrs Nur Gilmartin	2000	Hygienist	5631	Dr Monica Cueva Moya	2011	Dentist	218518
Dr Gulelala Azhar	2014	Dentist	250175	Dr Alvaro De Castro Torres	2013	Dentist	247015
Dr Ezgi Cilingir	2005	Dentist	262933	Dr Konstantinos Tzamalass	1997	Orthodontist	104523
Dr Jane Kotik	2008	Dentist	190495	Dr Elisabet Cortes,	2009	Dentist	183565
Dr Kamala Makda	2016	Dentist	266827	Dr Ivo Zdravkov	2015	Dentist	261381
Dr Giovanni Marras	2013	Dentist	253205	Dr Jonathan Harper	2013	Dentist	245218
Miss Jie JC Wang	2014	Dental Nurse	250405	Miss Samantha Singleton	2011	Dental Nurse	213833
Dr Andrei Jurca	2005	Dentist	241301	Mrs Jeeta Langbuhang	2012	Dental Nurse	223771
Mrs Aatiqa Khan	2015	Dental Nurse	255538	Miss Kora Draper-Godfrey	2017	Dental Nurse	273192
Dr Veronica Fratila	2013	Dentist	260848	Mrs Artana Tamaviciute	2011	Dental Nurse	244853
Mr. Kelvin Onyiah	2017	Hygienist	271754	Mr. Jamie JJ Amphlett	2016	Dental Nurse	275537
Dr Etienne Deyssel	1989	Medical	4562333	Dr Seung Dae Lee	2016	Medical	7525007
Dr Aurela Doru	2006	Orthodontist	262409	Dr Marcus Gilmartin	2016	Medical	7526967
Miss Tori Secker	2017	Dental Nurse	TBC	Mr Rhyann Peters	2018	Dental Nurse	TBC

### Clinical Assistants, Practice Receptionists & Nursing Assistants:

Rhyann, Glynn, George, Sophie, Maru, Zac, Hugo, Daniel, Vanessa, Molly, Chanise, David and Nathan.

### Free Car Parking

Patients may use the Sainsbury Underground car park next door which offers 3 hours of **FREE PARKING**.

### Same Day Denture Service

We offer same day denture repair service as well as an Express service for New Dentures.

### X-rays and Radiation Protection

We are a referral practice for X-rays. We have the very Latest Sirona 11cm CBCT scanner. This is the gold standard for high quality and low dosage. All or Panoramic and Intra Oral X-ray produce low dosage digital images. To follow best practice we email you a copy of your x-rays for free the same day, and you are welcome to ask for copies anytime.

### Patient Confidentiality

We take patient confidentiality extremely seriously and all personal information is treated in the strictest confidence. Only members of staff have access to patient information and we have a strict confidentiality policy. To see a copy of this policy, please ask at reception

### Complaints Procedure

We have a written policy available at reception. Our complaints lead is Miss Sam Singleton. We welcome comments about our service as we see feedback as an essential tool to help us improve our service and care we offer our patients.

### Range of treatments

We offer a full range of treatments, including Regular Dental Care, Gum Treatments, Sedation, Implants, a full range of Cosmetic Dentistry Orthodontics, and 17 easy access to Specialist Dental Care. We now offer a "Same Day Crown Service".

### Costs and Payment Methods

After your teeth have been examined you will be given an estimate of charges, and the treatment plan will then be discussed. Payment for treatment provided is required at the end of each visit.

We offer a Range of Credit Payment Options including 12 months Interest Free Credit subject to Status.

### Example of Patient Charges Private

Examination Emergency	£25.00	Examination Yearly or New Patient	£25.00
Intra Oral small Radiographs	£9.00	Single Implants Including Restoration start at	£1950.00
Extra Oral Large Radiographs	£35.00	Tooth Whitening starts at	£225.00
Extra Oral CT Scans Radiographs	£95.00	Laser Gum Treatment starts at	£225.00
Fillings start at	£95.00	Simple Scale & Polish by Hygienist every 3 months	£35.00
Veneers start at	£495.00	Hygienist Clean including Jet Wash	£70.00
Extractions start at	£95.00	Bridges per unit start at	£600.00
Dentures start at	£550.00	Sedation Per Hour	£300.00
Consultation Specialist Orthodontist	Free	Consultation Periodontal Disease 1 Hour	£155.00
Consultation Cosmetic Dentistry	£65.00	Same Day Ceramic Crowns starts at	£395.00

All patients receive a **Written Itemized Treatment Plan** for each course of treatment