



Cambridge Dental Hub



Love Your Smile

1 Brooke House, Kingsley Walk, Newmarket Road, Cambridge, CB5 8TJ

Love Your Smile

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reception@cambridgedentalcare.co.uk

www.cambridgedentalhub.co.uk

Dr David Gilmartin, Dental Surgeon
Dr Etienne Deyssel, Sedationist
Dr Gulelala Azhar, Dental Surgeon
Mrs. Nur Gilmartin, Dental Hygienist

Dr Jaime De Castro Torres, Dental Surgeon
Dr Jonathan (Jonnie) Dixon, Dental Surgeon
Dr Casey Prawiradiraja, Dental Surgeon
Dr Monica Cueva Moya, Dental Surgeon

Dr Alvaro De Castro Torres, Dental Surgeon
Dr Konstantinos Tzamalass, Specialist Orthodontist
Dr I-Chun (Mago) Peng, Dental Surgeon
Miss Sam Singleton, Practice Manager

Practice Information Leaflet

(Last updated 11/10/2015)

We take this opportunity to welcome all new and existing patients to our practice. We aim to provide a friendly service for everyone with up to date treatments in a modern practice, utilising the latest equipment and techniques.

This leaflet is here to tell you all about our practice. We have a full range of leaflets, and other information in a range of media formats that explain treatment options and clinical procedures.

If you have any further questions, please do not hesitate to speak to our receptionists who will be able to assist you.

Hygienists

Dentists

Monday to Friday

7.30am to 7.30pm

7.30am to 7.30pm

Saturday

7.30am to 5.30pm

7.30am to 5.30pm

Sunday & Bank Holidays

By appointment

9.00am to 5.30pm

Emergency service Available 24 Hours

David's Mobile

07973 227415 (24 hours 7 days a week)

Quality Assurance

As part of our Quality Assurance Programme we welcome comments and suggestions from patients. We aim to engage our patients at every stage of their dental care so if you have any concerns regarding any aspect of our service please discuss it with any member of staff concerned as soon as possible.

Patient Confidentiality We take patient confidentiality extremely seriously and all personal information is treated in the strictest confidence. Only members of staff have access to patient information and we have a strict confidentiality policy. To see a copy of this policy, please ask at reception

Latest News

We are a completely new practice, so we have been able to invest in the very latest and very best. So for example we have the latest in Minimum Dosage X-rays. Likewise we have also invested in the very latest Dental Laser. This means **PAIN FREE LASER DENTISTRY** is now available for our patients. This is part of our continuing commitment to **INVEST IN OUR PRACTICE FOR OUR PATIENTS.**

Cross Infection Control Standards.

We have a new **Purpose Built & Dedicated Decontamination Facility.** All our staff receives the highest standard of training. Our CQC inspection stated we were compliant in all the required standards. We use the latest Vacuum Autoclaves and are "Single Use" wherever possible. All our members of staff are trained to the highest standard.

Accessibility

We have a very positive Accessibility policy and our practice has been designed to increase access and make our practice available to everybody, especially patients with disabilities, and make sure it meets their needs. We have ground floor access, easy parking outside and a **Disabled Friendly Toilet.** We have policies, available for patients to read, which relate to disability, ethnic diversity and equality issues and we welcome any feedback from patients. If you have any disability that you think we need to know about then you can, if you wish, give us a call before your appointment and we will do our best to put suitable arrangements in place for you.

Making an Appointment

Simply ring or email and we will be very happy to make a suitable appointment. We offer a very comprehensive **Emergency Dental Service which is available 24/7** on 07973 227415.



Clinical Standards

Our surgeries are new and incorporate the latest ideas for providing the highest standards of care in an ultra clean and safe environment. All our dentists are committed to Continuous Professional Development.

General Dental Council Registered Staff Members:

Dr David Gilmartin (1979)	Dentist	GDC Reg:	53507
Dr Jaime De Castro Torres (2011)	Dentist	GDC Reg:	218178
Dr Monica Cueva Moya (2011)	Dentist	GDC Reg:	218518
Dr Konstantinos (Kostas) Tzamalass (1997)	Specialist Orthodontist	GDC Reg:	104523
Dr Anna Casals Antich (2013)	Dentist	GDC Reg:	248701
Dr Gulelala (Gul) Azhar (2014)	Dentist	GDC Reg:	250175
Dr Alvaro (George) De Castro Torres (2013)	Dentist	GDC Reg:	247015
Dr Casey Prawiradiraja (2011)	Dentist	GDC Reg:	212278
Dr I-Chun (Mago) Peng (2015)	Dentist	GDC Reg:	256708
Dr Jonathan (Jonnie) Dixon(2015)	Dentist	GDC Reg:	259460
Mrs Nur Gilmartin (2000)	Dental Hygienist	GDC Reg:	5631
Miss Samantha Singleton (2011)	Practice Manager & Dental Nurse	GDC Reg:	213833
Miss Jie (JC) Wang (2014)	Dental Nurse	GDC Reg:	250405
Mr Seljuk Ocal	Dental Nurse	GDC Reg:	163568
Mrs Aatiqa Khan (2015)	Dental Nurse	GDC Reg:	255528

Clinical Assistants, Practice Receptionists & Nursing Assistants:

Olji, Rhyann, Sunny, Jo, JJ, Sama, Samira, Anthony, Trish, Keira, Viv, Shanice, Alison & Marcus.

Our Website

We have lots of useful information, treatment leaflets and copies of policies etc. Have a look!!

Car Parking

There is easy parking about 50m from the practice.

Cancellations and Missed Appointments.

We like to have a least 3 working days notice, but we do realize that sometimes appointment have to be cancelled at short notice. We reserve the right to charge patients for missed appointments.

X-rays and Radiation Protection

We use low dosage digital x-rays including the latest Digital CT X-Ray Scanner. We offer X-Ray copies by email on request.

Complaints Procedure

We have a written policy available at reception. Our complaints lead is Miss Sam Singleton. We welcome comments about our service as we see feedback as an essential tool to help us improve our service and care we offer our patients.

Range of treatments

We offer a full range of treatments, including Regular Dental Care, Gum Treatments, Sedation, Implants, a full range of Cosmetic Dentistry, a "**Same Day Crown Service**", Orthodontics, as well as easy access to Specialist Dental Care.

Costs and Payment Methods

After you have been examined you will be given an estimate of charges, and the treatment plan will then be discussed. Payment for treatment provided is required at the end of each visit. We accept payment in Cash and almost all major Credit and Debit cards. (Not American Express and Diners).

We offer a **Range of Credit Payment Options** including **12 months Interest Free Credit** (subject to Status).

Example of Patient Charges (Private)

Examination	£25.00	Same Day Ceramic Crowns starts at	£395.00
Intra Oral (small) Radiographs	£9.00	Single Dental Implants (Including Restoration)	£1850.00
Extra Oral (Large) Radiographs	£25.00	Tooth Whitening starts at	£195.00
Fillings start at	£65.00	Simple Scale & Polish by Hygienist every 3 months	£35.00
Crowns and Veneers start at	£395.00	Hygienist destaining	£55.00
Extractions start at	£65.00	Bridges (per unit) start at	£600.00
Dentures start at	£450.00	Sedation Per Hour	£300.00

All patients receive a **Written Itemized Treatment Plan** for each course of treatment.

Other Information

You can express a preference about the way you like to be treated. We will make all reasonable efforts to ensure that the request is met, but this may not always be possible.